

REGIONAL

ACCEPTANCE CORPORATION

ARBITRATION GUIDELINES

- All vehicles over 80,000 miles will be sold “AS IS” unless inspected by the auction and are listed under a RAC program. (See RAC program guidelines).
- All salvage and towed units are NOT arbitratable for any reason.
- Missing items such as radios, spare tires, etc. are NOT arbitratable.
- All vehicles sold under \$2,000.00 will be sold “AS IS” and are NOT subject to any arbitration with the exception of:
 - Odometer Issues
 - Title Issues
 - Flood Issues
 - Frame Damage
 - Airbag missing or inoperable
- Mechanical repairs under \$500.00 per item are NOT arbitratable.
- Warning lights are NOT arbitratable except ABS and AIRBAG lights.
- Visible defects are NOT arbitratable. For Example:
 - Hail Damage
 - Body Damage
 - Glass Damage
- Inoperable power windows, sunroofs, power locks and like items are NOT arbitratable.
- All arbitrations are sale day only. Extensions are allowed only as follows:
 - 7 days on unannounced frame, flood
 - 21 days on title issues
 - 7 days on odometer issues.
- Chrysler products with front end, rear end, or transfer case noise are NOT arbitratable if the noise is considered to be normal by the auction’s arbitration department.
- Regional Acceptance Corporation does not guarantee the validity of any remaining warranty (manufacturers or others) that would appear to accompany the vehicle.
- Non-structural frame items such as 5th wheels, hitches, exhaust mounts, jack dents on the pinch rails, tie down damage with oblong holes are NOT arbitratable.
- Vehicles cannot be arbitrated for windshield or auction catalog information.
- There will be no price adjustments for arbitrations.